

VELSTONE CARE AND MAINTENANCE

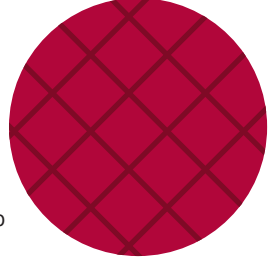
After choosing the appropriate thickness of your solid surface material(s) and having it installed by a professional solid surface fitter, the right care and maintenance is essential, so that the materials last throughout their intended shelf life.

Always ensure that proper care and maintenance is administered by keeping the following in mind:

GENERAL CARE AND MAINTENANCE TIPS FOR ALL SURFACES

To ensure that all solid surface materials last through their intended shelf life please

- Avoid cutting food directly on the work surface, always use a cutting board
- Avoid placing hot pans, utensils or appliances directly on the work surface. Instead, use a trivet.
- Do not throw or drag sharp objects the worktops, especially on darker surfaces
- In Bathrooms, regularly (minimum once a week) wipe down the tops with good Limescale removers to avoid build up



CLEANING FREQUENCY AND GENERAL MAINTENANCE

For everyday clean wipe down with a soap water and/or a cleaning agent* daily. It is recommended for the Tops to be rubbed with T-cut or Bar Keeper's Friend (Cream version) fortnightly or monthly to maintain the finish and texture of the surface overtime. This is especially recommended for darker surfaces.



* Please use a cleaning agent with adequate amount of Citric & Oxalic Acid such as Bar Keeper's Friend or Unika Worktop Cleaners

REGULAR STAIN REMOVAL FOR MATT AND GLOSS FINISH

To remove normal stains from matt or gloss-finished surfaces, a domestic, non-bleach cleaner should be used – this can be conveniently bought from most supermarkets. However, specialist products like **Bar Keeper's Friend - Spray** or **UNIKA Solid Surface Worktop Cleaner** work really well to eliminate fresh stains.



STUBBORN STAIN REMOVAL FOR MATT AND GLOSS FINISH

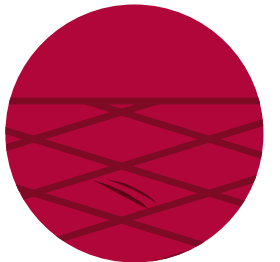
To remove stubborn stains, apply a product like **Bar Keeper's Friend** (Cream version) directly to the stained area. Leave it in for at least 5 minutes before rubbing the stained area in circular motion using a microfiber cloth. If the stains are old, stubborn & slow to remove using a microfiber cloth, it is recommended to use a *Lambs Wool bonnet* on a hand held polisher to fasten the process. Once the stains have been eliminated, use soap water to clean any left over residue.

In extreme cases, Ajax powder using a cloth or Scotch Brite Pad can be used, followed by wipe clean using soap water. *Gloss surfaces will have to be repolished using Velstone's recommended techniques.*

REMOVING BURN MARKS FROM MATT AND GLOSS FINISHES

To get rid of any unsightly burn marks, apply Bar Keepers Friend Power Spray through a ScotchBrite pad, followed up with just a gentle rub of soap water.

Gloss surfaces will have to be repolished using Velstone's recommended techniques.



REMOVING CUTS AND SCRATCHES FROM MATT & GLOSS FINISHES

To remove minor cuts and scratches from matt surfaces, rub **Unika Solid Surface Worktop Rejuvenate** on the tops. To get rid of more stubborn cuts and scratches, apply the solution with a ScotchBrite pad. In extreme cases, some degree of sanding will be required. Gloss surfaces will have to be repolished using Velstone's recommended techniques.